

KS SERVICES

Focus on the main thing...
your core business!



Call Centres

Contact@groupeks.com
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KS SERVICES has developed genuine call centre expertise. KS Services provides first-class bespoke services and bespoke management both for inbound and outbound calls.

Outstanding outsourced services...

Inbound calls:

▷ Customer services:

- Answering calls (problem solving, assistance...)
- Satisfying requests, measuring quality,
- Help with starting up, use

Outbound calls:

▷ Telecanvassing:

- Populating databases
- Organising files
- Detecting projects, leads, openings
- Securing appointments

▷ Telemarketing:

- Satisfaction surveys
- Developing customer loyalty
- Events: promotional campaigns, new product launches, seminars

▷ Telesales:

- Mail order, catalogue-based sales
- Product sales campaigns

- *Customised service*
- *Specific quality plan*
- *Organisation*
- *A method*



They trust us...

...ARANTEL - NORMACTION - SI-PÉO - NextiraOne - KS Telecom...